

Employee Experience – A View from Interns

As part of your internship, we want to share your experience with others on our new website. Please take your time in answering the questions below.

Question

Answer

How did this internship compare to your expectations?

Overall, this internship exceeded my expectations. Originally, I expected my internship to consist of filing and minor tasks/deliverables. However, after having the opportunity to work in a smaller office, I realized how much more I was able get involved and learn. Moreover, my colleagues were always willing to take them out of their day to teach me how to do certain tasks and give me opportunities to try new tasks.

What was the most rewarding thing about working at Blackline?

The most rewarding thing about working at Blackline was getting to work on a project from start to finish while also learning about the process. Some deliverables which stood out to me were Rutgers Review, Process Mapping, and developing CRM system requirements.

What was the most interesting thing you learned?

The most interesting thing I learned while working at Blackline was how important IT is and how it will continue to grow in importance for municipalities. I found it incredibly interesting to be able to meet with a client seeking to automate tasks (ie. ones completed in excel or via paper) and have the opportunity to develop the system requirements they would need to maintain the level of service they currently provide.